

PRESS RELEASE OF 12 FEBRUARY 2019

“WWW.ASSICURAZIONIFAST.COM”

IRREGULAR WEBSITE STILL ONLINE

IVASS has asked for the shut-down of the website www.assicurazionifast.com

Promotion and marketing of insurance policies through the website **www.assicurazionifast.com** are irregular. The website **www.assicurazionifast.com** has been used to sell motor liability insurance policies apparently issued by Helvetia Compagnia Svizzera d'Assicurazioni SA, Rappresentanza Generale e Direzione per l'Italia, which have expressly denied the authenticity of the policies, specifying that they have no relationship with the above mentioned website or with its holders.

Moreover, the website **www.assicurazionifast.com** shows a number of registration in the Single Register of Intermediaries - RUI, which **does not correspond to any authorised insurance intermediary.**

IVASS recommends to take particular care when underwriting insurance contracts through the internet, especially in case of temporary policies, and to check, before signing the contracts, that they are issued by undertakings or through intermediaries duly authorized to the pursuit of insurance business and insurance mediation, by checking on the site **www.ivass.it**:

- the lists of Italian and foreign undertakings licensed to pursue business in Italy (general lists and the specific list for motor liability insurance);
- the warning list of [Cases of counterfeiting](#), [Unauthorised companies](#) and [Websites not compliant with the rules on insurance mediation](#);
- the Single Register of Intermediaries and the List of Intermediaries of the European Union.

IVASS also recommends checking on its website:

- the payee of the premium is an insurance intermediary registered in the RUI;
- in case of payments in favour of bank accounts (also *on-line*) or prepaid credit cards, that the intermediary registered in the RUI is the account or card holder.

Consumers can ask for clarification and information to IVASS **Consumer Contact Center** at the free phone number **800-486661**, from **Monday to Friday 8.30 am to 2.30 pm**.

The websites or facebook (or other social network) profiles of intermediaries performing mediation on the internet must always include:

- a) the data identifying the intermediary;
- b) the address of its head office, its telephone and fax number and e-mail address;
- c) the number and date of registration in the Single Register of Intermediaries, and the indication that the intermediary is subject to IVASS supervision.

Websites or facebook (or other social network) profiles that do not contain the above information are not compliant with the rules on insurance mediation and expose the consumer to the **risk of concluding counterfeited policies**.

As regards the intermediaries of the European Economic Area (EEA) licensed to carry on business in Italy, the website must show, in addition to the data identifying the intermediary and the above-mentioned addresses and contact numbers, the indication of the branch – if any –, the statement that the intermediary is licensed to pursue business in Italy and the indication of the supervisory Authority of the home Member State.

We invite the media to highlight this press release in the interest of users.