



COURTESY TRANSLATION  
(only the Italian version is authentic)

CONSUMER PROTECTION DIRECTORATE  
*PRODUCTS AND SELLING PRACTICES DIVISION*

**Roma**

**Prot. n.**

To the insurance undertakings with  
head office in Italy pursuing life  
business  
**TO THEIR PREMISES**

To the Italian branches of insurance  
undertakings pursuing life business in  
Italy whose head offices are in a non  
EEA country  
**TO THEIR PREMISES**

**RE:** Dormant life assurance policies. Investigation update.

We refer to our letter to the market of 29 December 2017 and in particular to the update of the investigation into potentially dormant policies which has brought to light that around 900,000 “residual” policies still remain to be checked, and for which, in May 2018, undertakings were still not able to ascertain whether the insured had died or was still alive<sup>1</sup>.

Given that we believe that, in the meantime, undertakings have continued their run-off of these “residual” policies through further specific cross-checks and investigations, we request undertakings to fill in and send, no later than 31 January 2019, the tables presented in the Annex to the e-mail address [dormienti2017@ivass.it](mailto:dormienti2017@ivass.it), with the indication of the name and details of the contact person (telephone number and email address).

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<sup>1</sup> Mainly due to the failure to send IVASS the tax codes of the holders of some types of policies and/or of part of the portfolio, or to the fact that the tax codes were incorrect or non-existent in the Tax Register.

For any further information please contact Ms Alessandra Piacentini (06/42133460, [alessandra.piacentini@ivass.it](mailto:alessandra.piacentini@ivass.it)) or Ms Giuseppina Antuzzi (06/42133455, [giuseppina.antuzzi@ivass.it](mailto:giuseppina.antuzzi@ivass.it)).

Best regards.

By delegation  
of the Joint Directorate